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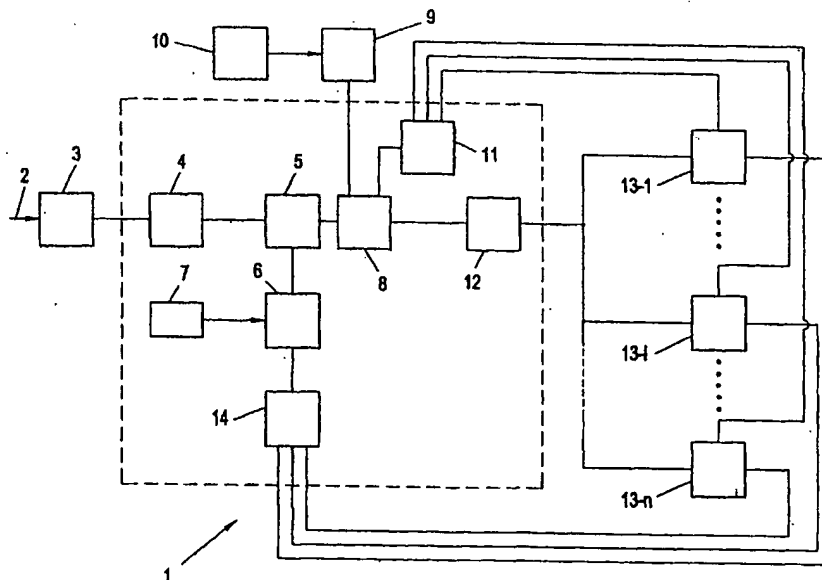
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(54) Title: **METHOD TO ROUTE JOBS**



(57) Abstract: For the automatic routing of jobs of different types to persons who will undertake the jobs, means (4) for establishing the type of a job to be routed when a job request arrives, means (6) for storing personal parameters of persons assigned to the types of jobs, means (5) for establishing at least one person who, on the basis of the stored personal parameters, is suitable for undertaking the particular job, based on its type, and means (12) for automatically forwarding the processing request to the person established as suitable are provided, which means (12) for automatic forwarding are connected to the means (5) for establishing at least one suitable person.